

ESKO'S ORDER PROCESS

PLACING OF ORDER

- Order for standard materials (1-3 days)
- Order for materials with traceability (3-5 days)
- Order for project tools (1 day)
- Special tools, if requested (7-14 days)

PROCEDURE BEFORE PROCESSING

- Shortening (1 day)
- Production planning (1 day)
 - How big is the project (how many working hours)?
 - Finding machine capacity (typically, the machines are booked 2-4 days ahead)
 - In case of urgent deliveries, Esko must find capacity in production by rescheduling or postponing other assignments

PROCESSING

- CNC processing (time depends on the size of the project and available capacity of the REAL machine)
- Urgent assignments are typically NOT made on the most appropriate machine but on the first available machine

PACKAGING AND DELIVERY

- Parts are packed
- Shipping or pick-up is booked
- Delivery time - standard within 24 hours (normal working week)

GENERAL CONSIDERATIONS

- Standard delivery is 14 working days
- Urgent deliveries: 2-5 working days (typically much higher costs)
 - Many urgent deliveries make planning difficult. Many small deliveries can be a small assignment in isolation but may overall end up with many working hours.
 - Urgent deliveries make it harder to stipulate an accurate time of delivery as the project depends of material selection, available capacity, the size of the order, etc.
- Higher costs for urgent deliveries than for standard deliveries

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Maskinfabrikken Esko produces customized components and machine parts and carries out assembly, repair and service on installations within a wide range of industries. We have a wide range of modern machinery available so we can perform most processes in-house. Moreover, we have a handful of preferred sub-suppliers who comply with the same strict quality standards that we also meet. With 15 different processing centres and 25 employees working in two shifts, we have both capacity and significant flexibility to handle urgent assignments.